

# WARRANTY



**Elbtal Plastics GmbH & Co. KG (ELBTAL)** warrants that the **ELBE Pool Surface®** reinforced membrane delivered by us is a swimming pool membrane for which we guarantee the watertightness from the date of purchase under normal use, exposure and usage for a period of

**15  
YEARS**

The installation must be performed by a certified installer who has participated in and successfully completed the certification training program organized by **ELBTAL**. If not, the installer shall be certified competent in installing PVC membranes for pool applications.

The installer has to make sure that the membrane is being installed according to the installation manual of **ELBTAL** in a suitable shell without defective foundations and mechanical breakdowns. The shell must be disinfected and be free of rough spots (rust, gravel or any type of abrasive surfaces) to which the membrane will come in contact.

Once the membrane has been installed the water should be balanced to the recommended levels immediately according to the care instructions of **ELBTAL** (available at [www.ELBEpools.com](http://www.ELBEpools.com)). It is up to the pool owner to ensure that the water is properly balanced at all times. Our warranty does not cover damage to the membrane caused by the non respect of our care instructions which can and will cause severe damage to the material.

A membrane failure must be reported in writing within thirty (30) days after it appeared. Proof of purchase and original label must be presented with any claim.

**ELBTAL** reserves the right to refuse the guarantee if the information given is incomplete.

**ELBTAL** reserves the right to replace or repair the damaged areas in the membrane covered by this warranty. The period of the warranty shall not be extended due to replacement and/or subsequent repair work.

**ELBTAL** warranty does not apply to defects in fading, discoloration, staining or changes in physical characteristics, tears, punctures, damage caused by undue abuse, excessive strain, improper installation procedures, improper storage, improper chemical balance, or force majeure such as ice damage or failure caused by exceptional temperature extremes. **ELBTAL** assumes no liability for stain formation or discoloration of the swimming pool membrane in the area of overflow channel or caused by backwardness and partial bleaching of on the inlet nozzles. Decorative films used on the membrane are excluded from our warranty coverage. We disclaim any liability for the cost of membrane removal and reinstallation or water and chemical replacement. We expressly renounce and disclaim for consequential damages to property of purchaser or any other person. In addition, **ELBTAL** will not assume any liability if the pool installation violates local building codes.



Installation manual is available by e-mail [info@elbtal-plastics.de](mailto:info@elbtal-plastics.de).  
Care instructions are available at [www.ELBEpools.com](http://www.ELBEpools.com).

Coswig, 08 July 2016